

	APOLLO HOSPITALS, SECUNDERABAD		PRE - 05
			Issue: C
	POLICY ON PRICING POLICY		Date:06-01-2017
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PREPARED BY: Dy.Medical Superintendent		APPROVED BY: Chief Executive Officer	


PURPOSE:

- To have uniform pricing policy for all patients irrespective of their caste / creed / religion / economical status for all the services available in the hospital.
- To respect the basic rights of the patients to enjoy the same privileges without any discrimination.

PROCEDURE:

- Tariff Master is available with IT & Billing department.
- The staff are well aware of the tariff of the services offered in the hospital and the tariff of their respective operational area.
- Tariff for special packages are available in the form of brochures for the information of the patients / family members.
- The tariff is revised at regular intervals or as and when instructed by the Centralized Finance department.

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QUALITY DEPARTMENT**

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- Patients are educated about the estimated costs of treatment at the time of admission by the Consultant and their consent is obtained at the admission counter.
- Patients are informed about the estimated cost when there is a change in the condition of the patient or treatment setting by the billing personnel.
- When the patients are shifted from one setting to another, typically to and from Critical Care Unit/ Operation Theatre, the financial implications are clearly conveyed to the patients / family members and their consent is obtained in the respective forms.

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